

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of

Editt Gonen-Friedman et al.

Serial No.: 10/759,318

Filed: January 16, 2004

For: **METHODS AND SYSTEMS FOR ONLINE
SELF-SERVICE RECEIVABLES AND
AUTOMATED ONLINE RECEIVABLES
DISPUTE RESOLUTION**

Docket No.: ORCL5643DIV



) Examiner: Not Assigned
)
) Group Art Unit: Not Assigned
)
) Confirmation No.: Not Assigned
)
) Customer No.: 22430
)

) **INFORMATION DISCLOSURE**
) **STATEMENT**
)

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants wish to bring to the attention of the Patent Office the references listed on the attached form PTO/SB/08b and request them to be considered by the Examiner. Each of the references cited on the attached is a U.S. Patent reference and, therefore, no copies are enclosed herewith.

This information disclosure statement is being filed under 37 C.F.R. §1.97(b)(3), therefore, no fee is due with this communication.

Respectfully submitted,

Date:

April 10, 2004

By:

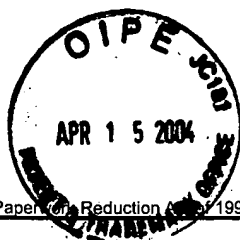
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CERTIFICATE OF MAILING PURSUANT TO 37 CFR § 1.8

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PTO/SB/08A (08-03)

Approved for use through 07/31/2006. OMB 0651-0031

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Substitute for form 1449/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

Sheet 1 of 1

Complete if Known

Application Number	10/759,318
Filing Date	January 16, 2004
First Named Inventor	Editt Gonen-Friedman
Art Unit	Not Assigned
Examiner Name	Not Assigned
Attorney Docket Number	ORCL5643DIV

U. S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
	1	US- 5,121,945 A	06-1992	Thomson et al.	
	2	US- 5,802,499	9-1998	Sampson et al.	
	3	US- 5,991,733 A	11-1999	Aleia et al.	
	4	US- 5,995,948 A	11-1999	Whitford et al.	
	5	US- 2001/0012346	08-2001	Terry, Alex	
	6	US- 2002/0007343	01-2002	Oyama et al.	
	7	US- 6,385,595 B1	05-2002	Kolling et al.	
	8	US- 2002/0065723	05-2002	Anderson et al.	
	9	US- 2002/0138389	09-2002	Martone et al.	
	10	US- 6,473,740 B2	10-2002	Cockrill et al.	
	11	US- 2003/0065563 A1	04-2003	Elliott et al.	
	12	US- 2003/0135457 A1	07-2003	Stewart et al.	
		US-			
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FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T ⁶
		Country Code ³ -Number ⁴ -Kind Code ⁵ (if known)				

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